

International Warranty Service Registration

Customer can provide below information 14 days after purchase:

1) Purchase invoice with:

- a) Name of shop;
- b) Purchase date;
- c) Model number;
- d) Serial number

(If no serial number on purchase invoice, please send a photo of product label on the back cover of notebook at the same time, in which, serial number is indicated. Sample is as below.)



2) Contact information includes:

- a) Name;
- b) Contact number with WhatsApp / WeChat / LINE;
- c) Mailing address

Please send the above information via **WhatsApp (9876 2874) / WeChat (ID: acer_hk) / LINE (ID: acer_hk)**, warranty card will be sent to the mailing address given within 10 working days if all information is successfully verified.

* The above WhatsApp number / social media ID is for international warranty registration only.

Remarks

- 1) International Warranty Service (IWS) is applicable to specific models only.
- 2) The contact person will be reached via WhatsApp / WeChat / LINE for information resupply if necessary, warranty card will be sent out within 10 working days after all information is successfully verified.
- 3) No further registration will be accepted over 3 months after purchase.
- 4) To ensure warranty service (including local warranty service) can be given, please do not remove or damage the product label at the back cover of notebook.
- 5) All person information collected is for warranty registration only.