

Product Warranty

1. Scope of Warranty

1.1 This warranty is provided by ACER and defines the rights for users. ACER equipment.

Please read this document carefully, as in the case of Claiming under this Warranty will be understood to mean that you understand and accept her terms. Regardless of this Warranty, you may have different and more expansive rights and remedies against the retailer who sold you the Acer product. This Warranty does not limit such rights.

CONSUMERS HAVE LEGAL RIGHTS IN ACCORDANCE WITH THE EXISTING NATIONAL LEGISLATION REGULATING SALES OF CONSUMER GOODS AND THIS WARRANTY DOES NOT EXCLUDES, DOES NOT LIMIT OR PAUSE SUCH RIGHTS

1.2 During the warranty period specified in the Warranty Card attached to your System (see “Warranty Card”), Acer guarantees the absence of defects in materials and / or workmanship in normal use with any Acer product, including original parts and Acer accessories (offered as “Options” and / or “Accessories”) installed in Your product by Acer at the time of purchase (hereinafter collectively referred to as the “System”), which intended for sale and were originally sold to the end user in Armenia, Azerbaijan, Georgia, Kyrgyzstan, Kazakhstan, Turkmenistan, Tajikistan, Uzbekistan (“Territorial Scope”).

All additionally installed and / or replaced components, not agreed with ACER are not covered by this warranty and liability under the guarantee, they are borne by the seller organization or third parties, on whose initiative such actions were produced.

The consumer has the right to refuse to accept the delivery of any Acer product sold as a new one, in case the factory warranty seals / stickers / etc. are violated and notify the seller about this fact.

Accepting an Acer product with a broken factory warranty seal / sticker / etc., customer acknowledges that warranty support for such a product will be limited compared to the standard Terms and Conditions of Warranty associated with the sale of a new Acer Product

1.3 Acer does not warrant uninterrupted or error-free operation of any software, provided with your System, as well as the compliance of such software your requirements.

1.4 In the event of a claim under the terms of this Warranty, Acer will, at its option, repair, or replace a defective System, or any part thereof covered by this Warranties through the use of new or refurbished parts or Systems.

In the event that Acer chooses to use production-reconditioned parts or Systems, then their functional characteristics will correspond to the functional characteristics of new products. After replacement, all defective parts and Systems replaced under this Warranty will not be returned Subject to. A separate warranty for replacement parts and accessories is not installed.

1.5 The above terms and conditions constitute the complete and exclusive warranty agreement Between Acer and you regarding purchased Acer equipment.

2. Exceptions and Limitations

This Warranty is subject to the following exceptions and limitations:

2.1 Exceptions

Warranty does not apply to:

- 2.1.1. any product not manufactured by or for the purpose of Acer or for Acer for sale or sold to an end user in a country outside the Territorial scope of this warranty, as well as in cases where the serial number of the product has been deleted, is not readable. Changed or does not correspond to that indicated in the Guarantee card;
- 2.1.2. any products with mechanical damage or with damage to security seals, tapes, stickers etc.;
- 2.1.3. any products whose damage or malfunction arose as a result of:
 - 2.1.3.1. misuse of the System, including, without limitation, failure to comply with the attached to the System Operating Instructions, or any other improper or careless handling of system attitude;
 - 2.1.3.2. System changes, including the use of parts manufactured and / or not sold by the company Acer
 - 2.1.3.3. improper installation of products from both ACER and third-party manufacturers (for example, installing expansion cards, additional modules, memory cards, etc.);
 - 2.1.3.4. conflicts related to connecting external devices
 - 2.1.3.5. use of unlicensed software;
 - 2.1.3.6. exposure to viral programs
 - 2.1.3.7. natural disasters (fire, flood, thunderstorm, earthquake, etc.);
 - 2.1.3.8. improper connection to the mains, operation at unstable voltage in power supply network (frequency deviation from nominal more than 0.5%, voltage from nominal more than 10%), lack of (or performed with deviations from the standard) grounding;
 - 2.1.3.9. Effects or penetration of insects, animals, liquids, dust, tobacco smoke and the like;
 - 2.1.3.10. Natural wear during operation;
 - 2.1.3.11. Service or repairs performed by non-representatives Acer or an Acer Authorized Service Provider;
 - 2.1.3.12. Improper transport or packaging upon return of the Acer System or Acer Authorized Service Provider;
 - 2.1.3.13. traces of intentional exposure to the device in order to cause damage to the user or other persons;
- 2.1.4. other cases of violation by the Buyer of the established rules of use, storage transportation of goods, actions of third parties or force majeure and the occurrence of this non-production deficiencies;
- 2.1.5. Loss or damage of any programs, data or storage devices with removable carrier. You are responsible for the safety (backup) of any programs, data and / or storage devices with removable media. Please note that Acer may choose to replace the System to be serviced with a new or refurbished (Equivalent in quality) product, as a result of which, the data contained in your original the system may become inaccessible to you;
- 2.1.6. Consumables, i.e. Parts requiring periodic replacement during normal use Systems;
- 2.1.7. Minor defects of LCD displays that occur in Systems equipped with a liquid crystal display Display technology. For more information, see Additional Information (Special Remarks for liquid crystal displays)

2.2 Limitations

2.2.1 With the exception of the warranty provided by this Warranty, the company Acer does not recognize any other express, implied, or statutory guarantees. Any implied warranties that may be provided by applicable law. Limited to the terms of this Warranty. Acer is not responsible in any way.

For incidental, indirect losses, lost business, profit or lost data arising in connection with use or operation of the System or any software that accompanies System and provided by Acer, even if Acer was in advance aware of the possibility of such damage.

2.2.2 This warranty does not cover damage caused to other equipment located in conflict and working in conjunction with this product. Acer is not responsible for the compatibility of their products with third-party products and software products in terms of their compatibility, system configuration and driver installation. Acer reserves the right to the right when applying for a guarantee to demand from the user documents proving legality software used.

2.2.3 In the event of a claim in accordance with this Warranty, your consent to the fact that the repair and / or replacement, as the case may be, in accordance with the stipulated above guarantee conditions are the only and exclusive means protections against Acer and / or authorized service centers. This remedy is considered under this warranty as an unconditional consumer right under the current Country Law on the Protection of Consumer Rights.

2.2.4 Actual information about the service of the visit of a specialist of the Authorized Service Center to the place (OnSite) is available by the contact eMail Asp.rose@acer.com .

3. Getting Warranty Service

Information on Acer authorized service centers can be obtained by the contact eMail Asp.rose@acer.com . Warranty service is carried out only if there is a document confirming the purchase and filled warranty card with user signature, seal and signature of the seller.

For service marks:

WARRANTY CARD

PRODUCT	PERIOD AND TYPE OF WARRANTY
LCD Monitors (Other countries)	2 years: Carry-In
peripheral devices (remote controls, external power supplies) included in the package	1 year: Carry-In

For monitors with a "ZBD" guarantee - Zero Bright Dot or the absence of permanent bright dots is guaranteed in within three months from the date of purchase.

The maximum warranty period provided through the network of authorized service centers is the above warranty period is from the date of sale and cannot exceed the product's lifespan.

The service life of Acer products is calculated from the date of manufacture and is:

LCD Monitors - four years.

Peripherals) included in the kit - two years.

Given the high quality and reliability of ACER products, the actual lifespan can significantly exceed the officially established service life.

Note: The original warranty does not apply to consumables: cables, cords, antennas, adapters, plugs for the case and case structure.

Carry-In	Service in an Authorized Service Center. Delivery of equipment to Authorized Service Center and back is carried out at the expense of the buyer
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Product Model: _____

Product Serial Number: _____

I hereby confirm the acceptability of the warranty conditions, as well as the acceptance of the equipment in working condition and the absence of external defects on it.

Name of the Buyer: _____

Signature: _____

Selling organization name: _____

Date of sale: _____

Seller's signature: _____

Sales organization stamp:

MP

Manufacturer: Acer Inc. (EISER Inc.)

Address: 8F, 88, Sec. 1, Xintai 5th Rd. Xizhi, New Taipei City 221, Taiwan (8F, 88, Sec. 1, Xin Tai Wu Road, Xichi, Taipei, Xien 221, Taiwan, ER. OU.SI.)

Contact Information: see last page of this booklet

Attention!

If an Acer product is found in a hard-to-reach place, the user independently and at his own expense disassembles the product for transfer to Acer technical personnel. At the end necessary technical procedures, the user independently and at his own expense installs the product on former place.

Additional Information

A. Special notes for liquid crystal displays ("LCD").

The LCD image is composed of pixels. Pixel is a combination.

Three subpixels (red, green and blue), which results in a specific color. On each The LCD has millions of such subpixels. Broken pixels on the LCD may be caused by darkening, continuous glowing, or flashing of whole pixels or individual subpixels.

An LCD is not eligible for warranty repair if it meets the following criteria:

total number of defective pixels: no more than 4 (inclusive) per million and further, provided that the LCD screen area is divided into nine (9) equal rectangular parts, in the central part of the display there is no there must be more than one defective pixel.

All ACER LCD monitors are ISO 9241-307 certified and class 2 products on the acceptability of faulty pixels

B. Notes on connecting peripheral devices.

For safety and health purposes, before connecting any external devices to the monitor must be turned off and disconnected from the mains both the monitor and the connected device. The same applies to the connection of the antenna of cable / shared TV networks (for models where this is applicable). An exception may be connecting USB or FireWare (IEEE 1394) devices that are not requiring additional power supply (flash drives, etc.).

B. Warranty Service and Technical Support

In the event of a System breakdown, contact a technical support representative using contact information specified in the Warranty Card. In this case, you must provide the following information:

Information from the original Warranty card - Serial number of the System (written in the Warranty card; it can also be found on the back monitor).

The serial number contains 22 characters. This serial number is important to provide required service and MUST be indicated at all contact with ACER personnel.

Verify that the problem is not caused by third-party software or hardware manufacturers.

An accurate description of all error messages.

- When contacting by phone, place the System in front of you and turn it on (if possible).

A representative of the Customer Service Center will provide services and support for diagnostics and possible.

Troubleshooting by phone. If the problem cannot be rectified by telephone consultation, ACER will repair the System according to the terms of service. ACER reserves the right to charge fees for parts and labor of specialists, as well as transportation in the event that ACER does not find a defect or malfunction in the System, if The buyer did not fulfill one of the conditions specified in this section, or if the marriage appeared due to the fault Buyer (for example, due to rough handling or improper use).

D. Repairs by an authorized service provider

If, in the opinion of a representative of the Customer Service Center, to troubleshoot the System Repair by an authorized service provider is required, ACER will repair or replace the System at

In accordance with the decision of the representative of the Customer Service Center, UNDER THE FOLLOWING CONDITIONS:

The Buyer has the original Warranty Card, fully and correctly filled in.

- The Buyer has the original document confirming the purchase of the System.
- The Buyer has followed all procedures set out in this Warranty. A technical support representative will advise the Buyer on what to do must be completed to receive service and support.

If the agreed conditions of the technical support service imply sending the System,

The user independently and at his own expense dismantles the product for its subsequent

handing over to Acer technical personnel. After completing the necessary technical procedures, the user installs the product in its original place independently and at its own expense.

The user is responsible for the accuracy of the dismantling process and the safety of the device. IN

the event of damage arising from the dismantling process, the responsibility for such damage lies with user

E. Transfer of Warranty

In the event of a change in the ownership of the System, this Warranty is transferred along with the System.

Attention.

The new user is entitled to use the Guarantee for the remaining

The warranty period for the System if two conditions are met:

- The original document confirming the purchase of the System and the original Warranty Card must be with the new user.

Details of the change in ownership of the System should be sent to ACER at the address

Specified in the Warranty Card.

Acer contacts



WWW

BE	078150023	www.acer.be
CH	0848 745 745	www.acer.ch
CZ	531 027 777	www.acer.cz
DE	04102 - 7069 - 111	www.acer.de
DK	33702070	www.acer.dk
ES	91 414 24 14 ó 93 800 36 63 Tarifa ordinaria, que puede variar en función de su plan de llamadas a teléfonos fijos	www.acer.es
EIRE	0818 202 210	www.acer.co.uk
FR	01 72 02 00 50 Numéro non surtaxé, gratuit de la plupart des box ADSL.	www.acer.fr
FIN	098763574	www.acercomputer.fi
GR	801 500 2000 (Από σταθερό ΟΤΕ) 211 1984 086 (Από κινητό και παροχέα εκτός ΟΤΕ)	www.acer-euro.com/gr
HU	06 1 555-5200	www.acer.hu
TR	0090 850 222 2237	www.acer.com.tr
IT	02 36 00 01 30 Tariffa ordinaria, variabile in base al proprio piano tariffario per chiamate verso rete fissa.	www.acer.it
LU	90072223	www.acer.be
NO	815 220 25	www.acer.no
NL	0884560000	www.acer.nl
PT	808300011	www.acer.es
PL	022 209 89 88	www.acer.pl
SE	060-10 25 00	www.acercomputer.se
SK	2 3333 1027	www.acer.sk
UK	0371 760 1000	www.acer.co.uk
MEA	0097148056400	www.acer.ae
ZA	0861653653	www.acer.co.za
ROSEE	Asp.rosee@acer.com - Armenia, Azerbaijan, Georgia, - Kyrgyzstan, Kazakhstan, Turkmenistan, - Tajikistan, Uzbekistan	www.acer.ru
UA	0 800 301 032	www.acer.ua