

Frequently asked questions for Acer Smartphones

➤ **What operating system do the current Acer Smart phones run on?**

Ans – Operating Systems available for Acer smart phones are as below –

- E110 – Android 1.5 cupcake
- Liquid E – Android 2.1 éclair (Upgradable to 2.2 Froyo)
- Liquid E Ferrari – Android 2.2 Froyo
- Liquid Metal – Android 2.2 Froyo
- Liquid Mini E310 – Android 2.2 Froyo
- E130 – Android 1.6 Donut (Upgradable to 2.1 Éclair)
- E210 – Android 2.2 Froyo

➤ **Can I transfer any picture or document from Acer E110/E130 via Bluetooth?**

Ans – These phones are based on Android 1.5 and 1.6 versions and does not support Bluetooth data transfer, however, these can be paired with Bluetooth headset.

➤ **Does Acer Liquid series support Adobe Reader?**

Ans – Only the new Android version 2.2 Froyo OS supports Adobe Reader.

➤ **How do I transfer data, songs or pictures to my phone SD card from a PC?**

Ans – Kindly follow the below steps –

1. Connect the USB cable. Press on "USB connected" option on the phone.
2. Select "Mount" to allow the computer to access expansion card of the phone. At this time the phone will not be able to access the expansion card as the computer is accessing it.
3. Select the data you would like to transfer to the SD card.
4. After copying all the data, select "Turn off USB storage" from the phone to disconnect the access of the expansion card from the computer.
5. Press on "Turn Off" button on the phone to mount the expansion card back to the phone. Disconnect the USB cable
6. You may play the songs or view the pictures you just transferred to the phone.
7. If you are unable to see the files in the memory card, power off and power on the phone.

➤ **Are All Acer Liquid series phones multi touch capable?**

Ans – Yes, all Liquid phones are multi touch capable.

- **How can I view all my files on an Acer phone like I can on a PC using the Windows explorer?**

Ans – You can view all the files of the phone through third party software (Like File Explorer). This software can be downloaded from Android Market.

- **Can we change the theme on Acer phones?**

Ans – By default there is no option to change themes. However, you can do the same through third party applications that are available in the Android Market.

- **Does Acer Liquid E & Ferrari support FM radio?**

Ans – By default, there is no inbuilt radio in these phones. You need third party application that allows streaming from online radio. Please visit the Android market to download such applications.

Note: Online radio will need either Wi-Fi or 3G to stream the music.

- **Do all Acer Smart phones support 3G? If yes then how do I disable this?**

Ans – Yes. All Acer phones support 3G network. You can disable the 3G service by following the below steps –

Go to Home > Acer setting > Phone network setting > uncheck “Use only 3G networks”

- **How do I uninstall programs that I had downloaded from Android Market on my Acer mobile?**

Ans – There are 2 options –

Option 1: Go to Home > Application Bar > Market > Downloads > tap the application you want to uninstall, and then tap Uninstall. When prompted, tap OK to remove the application on your phone.

Option 2: Go to Home > MENU > Settings > Applications > Manage Applications > press MENU button > Filter > 3rd Party > Choose the program you want to uninstall.

Note: Only applications downloaded from Android Market can be uninstalled.

- **Can I install an application that I have downloaded onto the external memory card/ SD card memory?**

Ans – Yes. If your phone runs on Android 2.2, you can install the applications downloaded on to your external memory.

- **How do I perform clean boot/ Restore Factory Settings on my Acer mobile?**

Ans – Go to Home > Settings > Privacy > Select “Factory data reset” > Press “Reset Phone” button

➤ **How do I adjust screen brightness?**

Ans – Go to Home > Settings > Sound & Display > Brightness.

Drag the brightness slider to the left to decrease or to the right to increase the brightness of your screen. Tap OK to save the settings.

➤ **How can I save my phone contacts on to the back up?**

Ans – Go to phone contacts> Menu> Import /Export contacts> Select options> Export to SD card> Data will be saved on to the SD card in **.vcf** format.

➤ **What are the advantages of upgrading my OS from 2.1 éclair to 2.2 Froyo?**

Ans – Froyo 2.2 is the latest version of Android OS, advantages being –

- **Speed** – Froyo 2.2 is 3 to 5 times faster than the previous version, 2.1.
- **Flash** – Froyo 2.2 is the first version from Android with full support for Adobe Flash 10.1 & Adobe Air.
- **Mobile Hotspot Support** – 2.2 has the ability gear up your phone to be used as Wi-Fi hotspot. This is a preloaded application on the phones with Froyo 2.2 version of Android.
- **Gmail Auto Advance** – You can easily move to older or newer conversation using left & right arrow button at the bottom of an open message. Also you can configure Gmail to auto-advance to older or newer conversation when you delete or archive a particular message. To do so, tap on “Auto-advance” in Gmail settings.
- **Improved Application Manager** – Froyo Application manager (Setting > Manage application) has a new tabbed interface that lets you see apps by what’s been downloaded, installed, what’s running, and what is stored on the SD card/ external memory.
- **Best Camera Control** – The camera controls in Froyo are much easier to get to. The photos tilt themselves automatically based on the phone’s orientation.
- **Android Market “Update All” button** – You can update all the applications downloaded from Android market at one go using this command – “Update All”. This feature was not available on the previous version of Android and we had to update the application one by one, one after the other.

➤ **How do I check current updates, drivers, OS for my Acer phone?**

Ans – You can check the latest updates on our official website - www.acer.co.in.

Also, you can download the latest updates from this website; please follow these steps –

- Logon to www.acer.co.in
- Service & Support > Download centre > (Product Family) Smartphone > Select Product line > Select Product model > confirm the model > (Find four option types)
 1. Application – To download USB Drivers, Acer Sync
 2. Document – To download App guide & User Manual
 3. OS – To upgrade latest OS (Select OS type above)
 4. Patch – Release any patch related particular issues.