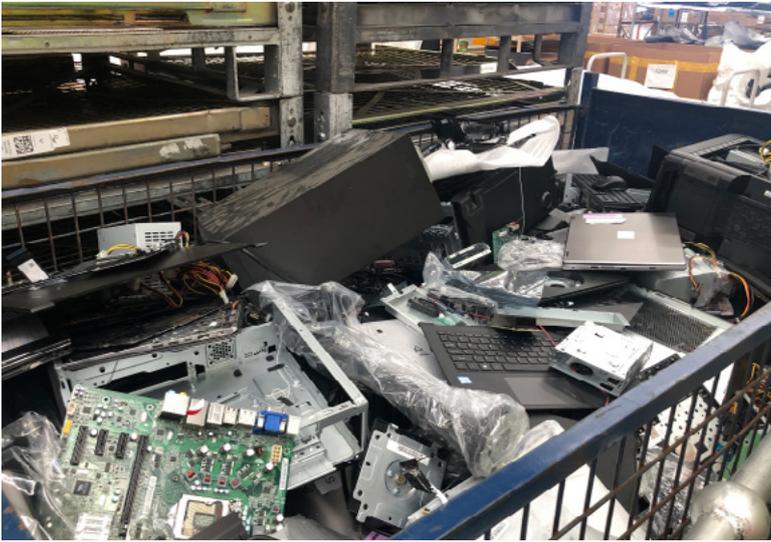




MANAGED  
SERVICES

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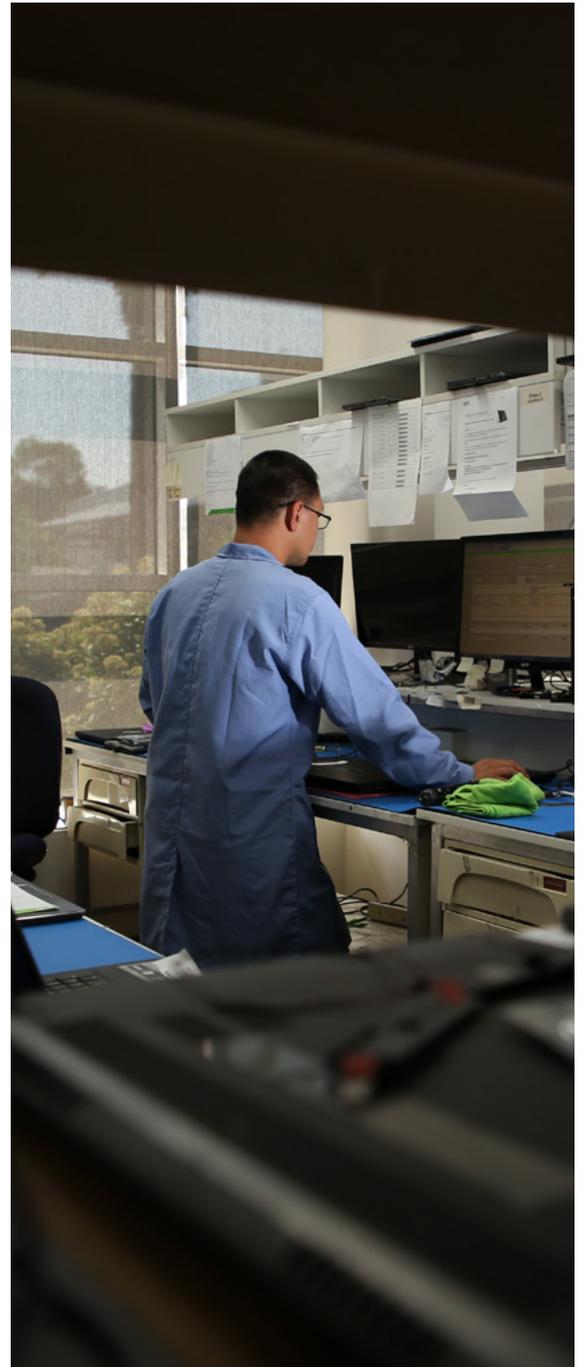
## De-commissioning and Disposal Services



Underpinned by more than 20 years of experience servicing some of Australia's largest government, education and corporate institutions, Acer Managed Services offer end-to-end, tailored solutions that meet your business needs.

As an organisation, we acknowledge our responsibility to protect the planet through sustainable supply chains, green product design and efficient recycling programs. Servicing the full asset lifecycle locally, Acer can provide disposal services on all IT equipment to be decommissioned and removed from your sites, taking the pressure off IT teams.

We will coordinate the pickup of any retired equipment and transport this back to the processing centre, where it will be triaged, audited and tested in batches in accordance with Acer's testing procedures. Our disposal service can also arrange for assets to go through eWaste processes and provide data destruction certificates upon processing. Units can also be returned to our Warehouse and the Processing Centre to prepare them for re-deployment if necessary.



## Effective eWaste Management

As part of our commitment to dispose of electronic waste in the most environmentally friendly way possible, Acer provides an eWaste and asset re-use service across multiple commodity types.

We recycle over one million kilograms of e-waste per year, and work hard to ensure that a large proportion of the recycled goods weight re-enters the commodity markets in the form of steel, plastics, semi-precious metals, and precious metals. Our current environmental targets include the diversion of over 98% of e-waste from landfill, with an objective to increase this to 100% in the short-medium term.

Acer's downstream recycling process means that after assets are audited and processed, any that are deemed to no longer hold any commercial value will be consolidated, transported to our trusted recycling partner, and dismantled. Raw materials will then be recycled, and we will provision a certificate of disposal.



## Data Sanitisation

We know how important it is to protect your company data and ensure it is erased from devices that are de-commissioned and disposed of. Using market leading software, we can provide data-erasure – either onsite or offsite – that meet all essential compliance requirements.

A 1-pass, 3-pass or 7-pass data-erasure process is completed on all hard drives returned and we will provide certification for all devices and commodity types disposed, including documentation of sanitisation at a serial number level.



## Re-sale

Our de-commissioning and disposal service includes the coordination and separation of assets into eWaste and re-use units for re-sale. We also will handle the logistics, to ensure that old hardware is taken offsite promptly, ensuring minimal disruption to your organisation.

In line with our commitment to minimise wastage, if the units are worthy of being resold, we will manage the data-sanitisation and re-selling of these, providing the profits back to you.

*To find out more about Acer's de-commissioning and disposal services and wider Managed Services offering, email [aca.pmd@acer.com](mailto:aca.pmd@acer.com) or phone (02) 8762 3000.*

