

## Acer Premium Battery Warranty Policy

### Premium Warranty on Battery

Acer Premium Battery Warranty offers extra cover on batteries on the top of Acer Limited Battery Warranty.

Customer who purchased Acer Premium Battery Warranty is entitled to a replacement battery\* at any time during the warranty period even the battery does not have a manufacturing fault, however this is a **ONE** time only claim.

During the warranty period, battery will also be covered by Acer Limited Battery Warranty, which covers manufacture defects **ONLY**, not the expected capacity reduction due to usage.

If a battery is deemed to have a manufacturing fault, Acer may choose to replace or repair the battery, equal to the acceptable charge of the original faulty battery age.

Capacity reduction is expected as per table below. Only reductions below these numbers will constitute a warrantable fault as determined by our testing process.

<b>Age</b>	<b>Charge Cycles</b>	<b>Acceptable Charge*</b>
0-6 Months	0-200	90%+
7-12 Months	201-400	80%+
13-18 Months	401-600	70%+
19-24 Months	601-800	60%+
25 - 30 Months	801-1000	50%+
31+ Months	1001+	40%** +

\*How to claim for replacement

Customers need to contact Acer's Call Centre to lodge a claim for replacement. Acer will verify the entitlement and ship the replacement battery if approved.

\*\*Acceptable charge is calculated using the age of the battery or charge cycles of the battery, whichever occurs first.