

Limited Product Warranty

For Gateway Personal Computers/Notebooks / Monitors



SECTION A

Limited Product Warranty

For Gateway Personal Computer / Monitor

- A. Limited Warranty (applies to all Gateway Products designated for sale in the local market of the country of purchase by the Customer)

This Limited Product Warranty confers upon the original purchaser of the Gateway computer hardware product (hereinafter called the "Product") and, save and except in India, the current lawful successor in interest of the Gateway Limited Product Warranty if such Product has been sold or transferred to new users (hereinafter the original purchaser and the current lawful successor are called the "Customer" whether singularly or plurality) specific rights and remedies. The law of the country in which you reside may give you different and more expansive rights and remedies, and the provisions of this Limited Product Warranty shall not operate to impair abridge any rights or remedies you may have under such local laws subject to the Limitations and Exclusions described herein. As used in this document, "Gateway" refers to the Company in the country where the Gateway Product was first sold to an end-user Customer by Gateway or its Authorised Resellers. Please refer to the back page of this Warranty Booklet for the detail of the Gateway company responsible for the warranty coverage of the Product which you have purchased.

ALL LOCAL WARRANTY SERVICE REQUESTED AND PROVIDED UNDER THIS LIMITED PRODUCT WARRANTY IS PERFORMED SOLELY AND EXCLUSIVELY UNDER THE TERMS AND CONDITIONS SET OUT IN SECTION A OF THIS WARRANTY BOOKLET.

1) Product Warranty

Gateway warrants that any Gateway computer hardware product designated for sale in the local market and purchased by Customers from Gateway or its Authorised Resellers in any country in the Asia Pacific Area is free from defects in materials or workmanship under normal usage for the duration of the warranty period as stated in this Limited Warranty Booklet supplied with your Product ("Warranty Booklet"). The warranty period commences on the date of purchase. Your original purchase invoice (sales receipt), showing the date of purchase of the Product, is your proof of the date of purchase and is subject to verification at the discretion of Gateway. This Limited Warranty extends beyond the original purchaser to any lawful successor in interest, provided, however, that anyone claiming under this warranty must, upon request, also produce the original purchase invoice to be entitled to warranty services. Gateway will, at its option, repair or replace any defective Products or parts thereof covered by this Limited Product Warranty with new or factory-refurbished parts or Products that are deemed by Gateway's service personnel to be equal in performance when compared to new or similarly configured products. All exchanged parts and Products replaced under this Limited Product Warranty will become the property of Gateway.

2) Parts & Components Limited Warranty

2.1 For genuine Gateway parts and components listed as "Options or Accessories" designated for sale in the country of purchase and which are purchased from Gateway or its Authorised Resellers, Gateway shall extend a warranty equal to the warranty in effect with respect to the Product in which the parts and components are installed.

2.2 The warranty period for items replaced during the course of warranty is strictly limited to the original warranty period when the Product was first purchased notwithstanding the replacement of the items may have taken place after the commencement of the warranty period.

2.3 All components / module listed below or any part of a complete unit will comply with the warranty period as defined in accordance to the Product purchased (1 year), unless explicitly stated otherwise and in the event of any dispute arising, Gateway's decision in respect thereof shall be final and conclusive. For all other components / module are not covered by this Limited Product Warranty coverage, the Customer may however request Gateway to undertake the repair / servicing / replacement at the costs of the Customer and subject always to the availability of such components / modules:

- i) Central Processing Unit (CPU) Chip,
- ii) Main Logic Board and / or CPU Logic Board,
- iii) Base Memory (RAM), shipped with machine (does not include RAM upgraded after purchase),
- iv) Base Video RAM, shipped with machine (does not include RAM upgraded after purchase),
- v) Floppy Disk Drive,
- vi) Hard Disk Drive,
- vii) Power Supply Unit or AC adapters,
- viii) Add-on cards (bundled with the machine), including Network Interface Card (NIC) and PC card bundled with notebook,
- ix) Optical Drives,
- x) Tape Drive,
- xi) Notebook Display (LCD) screens,
- xii) Notebook Battery,
- xiii) Multimedia speakers and microphones,
- xiv) Mouse and / or other pointing devices,
- xv) Keyboard,
- xvi) All in one card reader

3) Media & Software Limited Warranty (Where applicable)

Regarding software accompanying the Product, Gateway warrants the media containing the software (including but not limited to diskettes, CD-ROMs) delivered to the Customer is free from defects in materials and workmanship for a period of 60 days after the date of purchase by the end user Customer. In the remote event

that the Customer shall receive any defective media, Gateway will replace the defective media at no charge to the Customer. Except for the media warranty provided by this clause, any such software is provided on an "as is" basis and Gateway does not warrant that the operation of this software will be uninterrupted or error-free or that this software will meet the Customer's requirements. Although every care and effort has been made by Gateway to ensure that the media and software contained therein accompanying the Product has been extensively tested by Gateway to perform according to its designed / intended function, save and except for the limited warranty provided herein, Gateway will not be responsible for any loss or damage howsoever caused on account of the Customers' use of the media or the software contained therein.

B. Warranty Limitations and Exclusions

The limited warranties with respect to Products, Parts & Components, Media & Software (collectively called "Product" or "Products") are subject to the following exclusions and limitations:

1) Exclusions

This Limited Product Warranty does not extend to:

- 1.1 any Product not manufactured by or for Gateway, or designated for sale in the country where the same is purchased by the Customer.
- 1.2 any warranty service requested and provided under the separate Gateway's Limited Regional Traveler's Warranty set out in Section B for all Gateway Notebooks.
- 1.3 Any Product (including any part thereof) that has been damaged or rendered defective
 - (a) as a result of use of the Product other than for its normal intended use, failure to use the Product in accordance with the User's Guide that accompanies the Product, or other misuse, abuse, or negligence to the Product;
 - (b) by any unauthorized modification of the Product;
 - (c) as a result of service by anyone other than by the Authorised Service Providers (the Customer is to refer to respective Call Centers at the back of this Warranty Booklet for more details);
 - (d) by improper transportation or packing when returning the Product to the Authorised Service Providers;
 - (e) by improper installation of third-party products (e.g. memory cards); or
 - (f) by operating the Product within an improper operating environment (including but not limited to that which is defined in the User Manual and/or specifications and the the Product being used with incompatible software and/or software installed by the Customer which conflict or is incompatible with any other software installed in the Product and/or where the Product is affected

by any kind of computer viruses or malware or malicious programs).

- 1.4 Any other operating systems which is not pre-installed or supplied together with the Product at the time of purchase by the Customer.
 - 1.5 Loss of any or damage to the programs, data or removable storage media in or accompanying the Product. The Customer is fully responsible and is therefore strongly advised to save and make back up copies of any programs, data or removable storage media before submitting the Product for service and/or repair under this Limited Product Warranty. The Authorised Service Providers may, at the request of the Customer, make back up copies of the programs, data or removable storage media in or accompanying the Product but such decision by the Authorised Service Providers will not relieve the Customer from their own responsibility to save and make back up copies of the same and Gateway and its Authorised Service Providers shall not be held liable whatsoever on account of its decision to comply with the Customer's request. Please note that Gateway may opt to replace the Product submitted for warranty services with a remanufactured Product or parts of equal quality and thus, any data stored by Customer on the original Product may become permanently inaccessible to Customer.
 - 1.6 minor defects of LCD displays occurring in Products equipped with LCD display technology, provided that there shall not be more than four (4) defective pixels per million pixels on a given LCD display, and provided further that, if the display panel is divided into nine (9) equal rectangular areas, there shall be only one defective pixel in the central area of the display.
 - 1.7 LCD panels, LCD bezel, LCD cover, the chassis (which includes the upper case and lower case), cables, connectors, key tops physically damaged due to excessive force being applied to it including but not limited to drops and/or spills accidental or otherwise and also due to extreme temperatures; and such other damages caused as a result of neglect or improper care and handling including scratches, imprint/water marks, cracks and dents.
 - 1.8 Any Product with the serial number removed or tampered with.
 - 1.9 Non-manufacturing defects caused by improper use or abuse of the Product.
 - 1.10 Any damage which is caused by natural disaster or Acts of God.
- 2) Disclaimer of Warranty and Limitations

Except for the limited warranties set forth in Section A of the Limited Product Warranty, Gateway disclaims all other warranties, expressed or implied or statutory, including but not limited to implied warranties of merchantability or fitness for a particular purpose. Any implied warranties that may be imposed by applicable law are limited to

the terms of this Limited Product Warranty. In no event shall Gateway or its Authorised Service Providers be liable for any incidental, special or consequential damages, including but not limited to loss of business, profits, data or use, whether in an action in contract or tort or based on a warranty, arising out of or in connection with the use or performance of the Product or any Gateway-supplied software that accompanies the Product, even if Gateway has been advised of the possibility of such damages. The Customer agrees that repair, and (upon availability) replacement, as applicable, under the warranty services described herein is the Customers' sole and exclusive remedy with respect to any breach of this Limited Product Warranty. Gateway hereby fully reserves their rights from time to time to add, delete and/or make any amendments to the provisions contained in Section A of this Warranty Booklet which it deems necessary to comply with any changes in any applicable laws, enactment, regulation and/or statutory provision governing this Limited Product Warranty.

C. Obtaining Warranty Service under the Limited Product Warranty

Before applying for warranty service, Customers should refer to the Gateway Call Centers at the back of the Warranty Booklet and/or the website in your local country for the phone numbers and other contact information of the Authorised Service Providers in your country.

Subject to the provisions, exclusions and limitations set forth above, Customers are entitled to (i) Carry-in or (ii) Mail-in (available in certain countries only) or (iii) Pickup and Return (available in certain countries only) warranty service with respect to Product purchased as determined in this Warranty Booklet accompanying the Product. In case of Mail-in warranty service, the Customer shall take all proper and reasonable precaution to pack and prepare the Product for safe transportation as Gateway and its Authorised Service Providers will not cover any damage to the Product howsoever caused in transit.

The warranty service provided by the Authorised Service Providers hereunder this Limited Product Warranty is subject to the following terms and conditions:

1. Repair service is available for the Product purchased from Gateway or its Authorised Resellers where the Product has been designated for sale in the country of purchase by the Customer.
2. Claims under this Limited Product Warranty will be honored only if made within the warranty period specified on the Warranty Booklet.
3. Carry-in service is performed at the Authorised Service Providers. If you choose this service option, the Product will be held for pick-up by you at the Authorised Service Providers after the repair service is completed. The Customer is advised that if they fail to pick-up their Product within the period which is stated in the Authorised Service Providers written notice to the Customer, the Authorised Service Providers will be entitled to treat the same as being abandoned and the Authorised Service

Providers may deal with the same in any manner it deems fit (including but not limited to the disposal of the same).

4. Customers must provide the Authorised Service Provider with proof of place and date of purchase i.e. a copy of the sales receipt must be included with the Product shipped for repair.

D. Charges

If the Customers submits a Product for warranty service under this Limited Product Warranty and thereafter Gateway reasonably determines that the Product is not defective, the Authorised Service Provider will charge a flat fee for any Mail-in, Carry-In and Pickup and Return warranty service provided. The Authorised Service Provider, in the country the Product is being serviced, will determine the rate and currency of such charges.

Gateway Limited Product Warranty

Product	WARRANTY PERIOD AND TYPE	
	Parts (Carry-in)	Labor (Carry-in)
Desktop Computer (PC)	1 Year	1 Year
Notebook Computer (NB)	1 Year	1 Year
Standalone Monitor / LCD	1 Year	1 Year

Software Media (material only) 60 Days

Extended Warranty

The Gateway Product which you have purchased is definitely a wise investment as this Product available today not only assures you of superb quality, reliability and durability; but is also backed by an extensive standard warranty, inclusive of free parts replacement and free repair services.

To enjoy a longer term of cost savings on the maintenance and care of your Gateway Product, Gateway offers the option to extend the warranty on the Product purchased to a total of 3 years warranty coverage at a nominal fee, which will guarantee you peace of mind. With this extension on your warranty, you will be assured of:

- Hassle free repair and service whereby you are ensured of prompt and professional services
- Unlimited number of repair requests whereby there is no limit to the number of repairs provided to your Gateway Product for hardware failure due to manufacturing defects in materials during the extended warranty period

Transferability whereby your extended warranty is transferable when you choose to sell your Gateway Product, thus enabling you to protect your investments. (Transfer of extended warranty is not applicable in India)

Kindly contact your local Gateway Call Center listed on the back of this Warranty Booklet for eligible products or for further information on extended warranty.

E. Gateway's Limited Regional Traveler's Warranty

Where the Product sold to the Customer is that of any Gateway Notebook and which is covered by this Limited

Product Warranty in the country where the Gateway Notebook was purchased by the original purchaser, then Gateway's Limited Regional Traveler's Warranty ("RTW") set out in Section B of this Warranty Booklet shall also be applicable to cover any regional warranty service requirement of the Customer in the countries listed specifically in Section C (hereinafter called the "Asia-Pacific Area") except for the country of original purchase which will be covered exclusively by the Limited Product Warranty.

ALL WARRANTY SERVICE UNDER THE RTW IS UNDERTAKEN SOLELY AND EXCLUSIVELY UNDER THE TERMS AND CONDITIONS SET OUT IN SECTION B OF THIS WARRANTY BOOKLET.

Should a Customer require or prefer instead to have warranty service to be provided under this Limited Product Warranty when the Customer is not in the country where the Gateway Notebook was purchased by the original purchaser, it will be necessary then for the Customer to send at his/her own risk the Gateway Notebook back to the Authorised Service Provider situated in the country where the Gateway Notebook was purchased by the original purchaser using the Mail-in warranty service (and only if such service is available for that country) and the Customer is required at his/her own cost, expense and risk to make his/her own arrangements for the Gateway Notebook to be collected back after the completion of the warranty service.

F. GATEWAY'S PRIVACY POLICY

The information you provide will be kept confidential and be used to support your customer relationship with Gateway and its Authorised Service Providers. Gateway and its Authorised Service Providers will not share your personal information with any outside organisation for its use in marketing or solicitation without your consent. Your information may be shared with agents or contractors of Gateway and its Authorised Service Providers for the purpose of performing the local warranty services.

English

Limited Regional Traveler's Warranty

For All Gateway Notebooks

 Gateway.

SECTION B

Gateway Limited Regional Traveler's Warranty

This Gateway Limited Regional Traveler's Warranty ("RTW") confers upon the original purchaser of any Gateway Notebook and, if applicable, the current lawful successor in interest of the RTW if such Product has been sold or transferred to new users (hereinafter the original purchaser and the current lawful successor are called the "Customer" or "Customers") specific rights and remedies. The law of the country in which you reside may give you different and more expansive rights and remedies, and the provisions of this RTW shall not operate to impair or abridge any rights or remedies you may have under such local laws subject to the Limitations and Exclusions described under the RTW in Section B. As used in this document, "Gateway" refers to the Company in the country where the Gateway Notebook was first sold to an end-user Customer by Gateway or its Authorised Resellers. Please refer to Section C of this RTW for the detail of the Gateway company responsible for the RTW coverage of the Gateway Notebook which you have purchased.

ALL REGIONAL TRAVELER'S WARRANTY SERVICE PROVIDED UNDER THIS RTW IS PERFORMED SOLELY AND EXCLUSIVELY UNDER THE TERMS AND CONDITIONS SET OUT IN SECTION B OF THIS WARRANTY BOOKLET.

Where is the Gateway RTW valid?

The Gateway RTW is supplemental to the local warranty which covers your Gateway Notebook under the separate Limited Product Warranty ("Local Warranty") as set out in Section A and which applies only in the country where your Gateway Notebook was first originally purchased. The Gateway RTW applies only in countries outside the geographic area of coverage of your Local Warranty where Gateway RTW Service Centers are located but within only the countries in the Asia-Pacific Area which are listed in Section C of this Warranty Booklet.

Gateway reserves its full rights at any time to add or delete countries and/or any Gateway RTW Service Centers.

Who may claim for the RTW services?

During the Term (as defined below) of the Gateway RTW, only "bona fide travelers" who are in possession of a copy of the original sales invoice of the Gateway Notebook and who are not of the nationality of the country where the RTW service is to be performed (but where such persons are permanent residents of any country at the time of requiring the RTW warranty services they will be excluded from this prohibition) may bring claims under this Gateway RTW.

For purposes of this Gateway RTW, a "bona fide traveler" is a person temporarily and for a consecutive time period of up to three (3) months) present outside the territorial scope of the Local Warranty covering the respective Gateway Notebook.

Gateway's RTW Service Centers may require reasonable proof of residency to verify the bona fide traveller status of any of Gateway's customers.

Customers establishing a temporary residence exceeding three (3) months outside the geographic area of validity of the Local Warranty covering their Gateway Notebook are encouraged to enter into a service agreement with a local authorized Gateway representative.

Term of the RTW: One year from the commencement date of the Local Warranty.

How to obtain the RTW service?

If your Gateway Notebook qualifies for service under the Gateway RTW, you are entitled to "carry-in service" at Gateway's RTW Service Centers.

Turnaround Time.

Subject to the Warranty Limitations set forth below, Gateway's RTW Service Centers shall endeavor to perform the services covered under the Gateway RTW within five (5) business days from day of receipt of your Gateway Notebook.

Warranty Limitations.

- The Gateway RTW is limited to the Gateway Notebook and its AC adapter. It does not cover the replacement of the Gateway Notebook or its AC adapter. Service performed on accessory items is subject to charge and local availability.
- Any software that accompanies any Gateway Notebook is provided "as is". Gateway does not warrant the operation of any or all of the software programs preloaded or added to the Gateway Notebook computers is uninterrupted or error free or that it will meet your requirements. The customer is responsible for providing the "Recovery and Software Back Up" disks to recover the hard disk if that is necessary. Gateway shall not be responsible for loss of data under any circumstances. Customers are encouraged to back up all data stored on the hard disk of their Gateway Notebook before bringing that Notebook in for repair.
- Localized components (i.e. Japanese language keyboards, modems designed for use in Japan etc.), will be serviced with parts conforming to the technical standards of the country where the Gateway RTW Service Centers performing the service is located. For example, if your Gateway Notebook is equipped with a Malaysian English-style keyboard, and you travel to Japan where your keyboard requires service, your Malaysian English-style keyboard will be replaced with a Japanese-style keyboard.
- Any Gateway Notebook covered under this Gateway RTW is guaranteed to be free from defects resulting from the use of faulty parts or poor workmanship during its manufacture, provided any resulting claims are made within the Term of this Gateway RTW. If a defect of your Gateway Notebook is covered by Gateway's RTW, Gateway will repair or replace any defective parts and correct any problems resulting from poor workmanship free of charge. Gateway reserves the right to use reconditioned parts with performance parameters equal to those of new parts in connection with any services performed under the Gateway RTW.
- For the avoidance of doubt, this Gateway RTW does not entail a warranty of functionality or any obligation to repair

or replace a defective Gateway Notebook if that defect is a result of ordinary wear and tear, physical breakage, improper installation or connections, external electrical faults, accidents, use under conditions other than normal working conditions, software-induced problems (e.g. virus attacks), abuse or modifications to the Gateway Notebook. Any service, repair or replacement not within the scope of Gateway's RTW coverage shall be subject to the rates and terms of Gateway's RTW Service Center performing such services.

- EXCEPT FOR THE WARRANTIES SET FORTH IN SECTION B OF THIS WARRANTY BOOKLET, GATEWAY DISCLAIMS ALL OTHER WARRANTIES, EXPRESS OR IMPLIED OR STATUTORY, INCLUDING BUT NOT LIMITED TO THE IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. ANY IMPLIED WARRANTIES THAT MAY BE IMPOSED BY APPLICABLE LAW ARE LIMITED TO THE DURATION OF THIS LIMITED WARRANTY.
- IN NO EVENT SHALL GATEWAY BE LIABLE FOR ANY INCIDENTAL, SPECIAL OR CONSEQUENTIAL DAMAGES, INCLUDING BUT NOT LIMITED TO LOSS OF BUSINESS, PROFITS, DATA OR USE, WHETHER IN AN ACTION IN CONTRACT OR TORT OR BASED ON A WARRANTY, ARISING OUT OF OR IN CONNECTION WITH THE USE OR PERFORMANCE OF THE GATEWAY NOTEBOOK OR ANY GATEWAY SUPPLIED SOFTWARE WHICH ACCOMPANIES THE GATEWAY NOTEBOOK, EVEN IF GATEWAY HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. YOU AGREE THAT REPAIR OR REPLACEMENT, AS APPLICABLE, UNDER THE WARRANTY SERVICES DESCRIBED HEREIN ARE YOUR SOLE AND EXCLUSIVE REMEDIES WITH RESPECT TO ANY BREACH OF THE GATEWAY LIMITED REGIONAL TRAVELER'S WARRANTY SET FORTH IN SECTION B HEREOF.
- Some jurisdictions do not allow limitations on how long an implied warranty lasts or the exclusion or limitation of incidental or consequential damages. If this is so, the above limitation or exclusion may not apply to you. This warranty grants you specific legal rights, and you may also have other rights, which vary from jurisdiction to jurisdiction.
- Gateway hereby fully reserves their rights from time to time to add, delete and/or make any amendments to the provisions contained in Section B of this Warranty Booklet and to the Gateway RTW Service Centers listed in Section C of this Warranty Booklet which it deems necessary to comply with any changes in any applicable laws, enactment, regulation and/or statutory provision governing this RTW.

GATEWAY Notebook Support

1. You are welcome to contact the local Gateway Call Center for any information on how to obtain RTW services in the country where you will be. Please refer to the back cover of this Warranty Booklet for List of Gateway's Call Centers for contact information.

Service Request

For those Customers who qualify for the RTW service, Gateway's RTW Service Centers will provide you with the necessary services and supports for your Gateway Notebook.

2. Please have the following information ready when calling,

faxing or visiting the local Gateway RTW Service Center:

- Your Name / address / contact phone number
- Serial Number / Product model
- Proof of purchase
- Description of upgrades, additions and/or changes made to the product
- Brief description of the symptoms

English

SECTION C

Sydney - Australia

Acer Computer Australia Pty Ltd.
Unit 7-8, 145 Arthur St.
Flemington (Sydney)
MSW2140, Australia
Tel: 1300-308-056
Fax: +61-2-9764-3429

Auckland - New Zealand

Acer Computer New Zealand Ltd.
407 Great South Road
Greenlane, Auckland
Tel: 64-9-969-5600
Fax: 64-9-526-5002

Bangalore - India

Acer Customer Service Center
C/O Compherals
2A Alsa Glendridge
32 Langfort Road
Bangalore – 560025, India
Tel: 1-800-11-6677
Fax: 91-80-22296068

New Delhi - India

Acer Customer Service Center
C/O Digital Solutions
K-39, Central Market
Lajpat Nagar – II (opposite Home Saaz)
New Delhi – 110024, India
Tel: 1-800-11-6677
Fax: 91-11-2625-3199

Jakarta – Indonesia

AcerIndonesia ServiceCenter
Mangga Dua Square Blok A No. 1 & 2
Jalan Gunung Sahari Raya No. 1
Jakarta 14420
Indonesia
Tel: 62-21-2650 7777
Fax: 62-21-62312997

Jakarta - Indonesia

Acer Care Indonesia (Branches)
Ratu Plaza Fl#3rd No. 29-31 Jl. Jend.
Sudirman Kav. 9 Jakarta 10270
Tel: 62 -21-571 0993'
Fax: 62-21-7397344

Surabaya - Indonesia

Acer Service Center Indonesia (Branch)
Hitech Mall Block B/5-6
Jl. Kusuma Bangsa 116-118
Surabaya 60136
Tel: 62-31-5315100
Fax: 62-31-5316525

Kuala Lumpur - Malaysia

Highpoint Service Network Sdn Bhd
Lot 316B, 3F, Suria Kuala Lumpur City Centre
50088 Kuala Lumpur
Tel: 60-3-2161-3116 /3103
Fax: 60-3-2166-2491

Selangor - Malaysia

Highpoint Service Network Sdn Bhd
No 1, Jalan TP 6
Sime UEP Industrial Park
47600 Subang Jaya, Selangor
Tel: 60-3-8026-6226
Fax: 60-3-8024 5100

Penang - Malaysia

Highpoint Service Network Sdn Bhd
No. 360 Ground Floor, Jalan Dato Keramat ,
10150 Penang
Tel: 60-4-227-5711
Fax: 60-4-227-5719

Johor Bahru - Malaysia

Highpoint Service Network Sdn Bhd
17, Jalan Sri Plentong 3, Tmn Perindustrian Sri
Plentong,
81750 Masai, Johor Bahru
Tel: 60-7-388-2339
Fax: 60-7-388-5411

Kota Kinabalu - Malaysia

Highpoint Service Network Sdn Bhd
Lot 38 & 39, Lorong Karamuning A
Karamuning Warehouse
88100 Kota Kinabalu, Sabah
Tel: +60-88-270-699
Fax: +60-88-270-258

Kuching - Malaysia

Highpoint Service Network Sdn Bhd
126 & 126A, Green Height Commercial Centre, Lorong
Lapangan Terbang 2, Green Heights,
93250 Kuching, Sarawak
Tel: 60-82-459-200
Fax: 60-82-450-203

Manila - Philippines

Acer Philippines, Inc.
1651 Paz M. Guazon St., Paco, Manila
Tel: 63-2-321-2241
Fax: 63-2-563-9317

Singapore

Gateway Service Clinic
11 Orchard Road, #B1-25
Dhoby Ghaut MRT Station
Singapore 233826
Tel: 1-800-GATEWAY (428-3929).
Fax: 65-6895-6416

Tokyo - Japan

Acer Customer Service Center
1F, 4-27-2 Minami Hatogayashi
Saitama-ken, 334-0013, Japan
Tel: 0570-00-1102 or 06-6630-2237
Fax: 81-3-5771-5294

Seacon Square - Thailand

Acer Service Center
Room No. ITB 20, Floor B1
904 Srinakarin Rd., Nongbon
Prawet, Bangkok Thailand
Tel: 66-2-721-9877
Fax: 66-2-721-9879

Chiangmai - Thailand

Acer Service Center
8/20-21 Moo 1, Huaykaew Road
Tumbol Changpherk, Amphur Muegn Chiangmai,
Chiangmai Province 50200 Thailand
Tel: 66-5-335-8199
Fax: 66-5-335-8197

Chonburi - Thailand

Acer Service Center
6/4-5 Moo 1 Sukhumvit Road,
Tumbol Huaykapi,
Amphur Mueng Chonburi,
Chonburi 20000, Thailand
Tel: 66-38-79-7263
Fax: 66-38-79-7265

Hadyai - Thailand

Acer Service Center
26/17-18 Ratyindee Road, Tumbol Hadyai,
Amphur Hadyai, Songkla Province
Thailand
Tel: 66-7-422-1430
Fax: 66-7-422-1431

Khonkaen - Thailand

Acer Service Center
48/71-72 Moo 14, Mitrphap Road ,
Tumbol Naimueng,
Amphur Mueng, Khonkaen 40000
Thailand
Tel: 66-43-23-5807-9
Fax: 66-43-23-5810

Nakornratchasima - Thailand

Acer Service Center
440/5 Mitrphap-Nongkai Road ,
Tumbol Naimueng, Amphur Mueng
Nakornratchasima 30000
Thailand
Tel: 66-44-29-3190
Fax: 66-44-29-3191

Pantip - Thailand

Acer Service Center
604/3 M Floor, M 5 Room, Pantip Plaza ,
Phetburi Road, Kwaeng Phetburi Road,
Khet Ratchatawee, Bangkok 10400 Thailand
Tel: 66-2254-9760
Fax: 66-2254-9763

Phitsanulok - Thailand

785/11-12 Boromtrailoknart 2,
Tumbol Naimueng,
Amphur Mueng Phitsanulok,
Phitsanulok Province , 65000
Thailand
Tel: 66-5-521-8118
Fax: 66-5-521-8119

Phuket - Thailand

Acer Service Center
156/ 53 Pang-nga Road , Tumbol Taladyai,
Amphur Mueng Phuket Province 83000
Thailand
Tel: 66-7-623-2516
Fax: 66-7-623-2519

IT Mall - Bangkok

Acer Service Center
Fortune Town Center, 7 Fortune Town Tower,
3 rd. Fl., Room no. 3P83-3C84, Ratchadapisek
Dindang, Bangkok
Tel .66-2-642-1288-90
Fax: 66-2-642-1288-90 press 106

Rayong – Thailand

64/70 Taksin Road
Tumbol Thapradu, Amphur Muang
Rayong Province 21000
Tel: 66-38-870857
Fax: 66-38-870856

Rama III – Thailand (Head Office)

Acer Service Center
924/2 Acer House, Rama III Road
Bangpongpan, Yanawa, Bangkok
10120, Thailand
Tel: 66-2-685-4300
Fax: 66-2-685-4377

Zeer Rangsit - Thailand

Acer Service Center
Zeer Rangsit Center
3F, Phaholyothin Road ,
Tumbol Prachathipat, Amphur Thunbiri,
Prathumthani Province 12130
Thailand
Tel: 66-2-992-6924 / 6
Fax: 66-2-992-6927

Ho Chi Minh City - Vietnam

Acer Vietnam Co., Ltd.
53-55 Cao Thang Street,
Dist. 3, Ho Chi Minh City, Vietnam
Tel: 848-834-3780
Fax: 848-834-3779