Case Study
Caledonia Community Schools, MI

"Caledonia is proud of the success we've had with our 1:1 program and will continue to expand the program. The Acer Aspire One has proven to be an excellent product with a low repair rate for our 1:1 initiative. We now have over 2,000 in the district, with more coming down the road.... I would like to compliment Acer on the Premier Support Program. The service has far exceeded any expectations I had for technical support. It has been an important part of our satisfaction with Acer."

—Gayle Spitzley, District Technician, Caledonia Community Schools

Profile

The Caledonia Community Schools in Michigan serve eight schools –five elementary, two middle and one high school. Caledonia Community Schools is centered in a suburban/rural area southeast of the city of Grand Rapids. The community is made up of farm families, blue-collar workers and professionals. Over 90% of graduates go on to post-secondary educational opportunities including 2-year and 4-year colleges, technical/trade schools and/or the military. Drop-out rates are very low, and enrollment continues to increase at all levels.

Customer Needs

- **Enable broad access to netbooks.** To integrate technology usage into the early school experience, Caledonia Community Schools sought to equip all students in grades 3-8 with netbooks
- **Provide durable, easy-to-use devices**. To handle the needs of younger students, the district needed durable PCs with sufficient screen size and a comfortable keyboard
- **Balance performance and value.** As a long-term investment, the netbooks had to be able to run all the applications of the district, be fast, and offer attractive long-term value
- **Get access to reliable support.** The schools needed reliable, responsive service to keep the PCs working and effective in the classroom

Acer Impact

- After a successful pilot deployment, Caledonia Community Schools selected Acer Aspire One netbooks
- Today, the district uses 2,000 Acer notebooks, and plans to add more by expanding the program to other grades
- Netbooks have a low repair rate and an excellent service record backed by Acer Premier Support
- Regular use of the technology has had a significant impact on student performance

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